

William C. Frauly

PROFESSIONAL SUMMARY

Professional with 20+ years of progressive experience in Information Technology with extensive experience in security, project management, team building, system development and administration. Possesses in-depth knowledge of security risk analysis, threat mitigation, and vulnerability reduction. Highly skilled in creating and maintaining collaborative working relationships, providing concise communication to upper management, and mentoring peers. Possesses exceptional written and oral communication skills, as well as organizational, budget, and people management skills.

PROFESSIONAL EXPERIENCE

IBM (Consultant)

Lead Information Security Advisor

Aug 2010 - Current

Lead Security Advisor to Xcel Energy. Duties include leadership of Threat Risk Management team, 24x7x365 management of security tools, vulnerability assessments, threat and risk monitoring, mitigation, and project support. Projects include the rollout and management of ArcSight and Websense, and the transition from Symantec AV to SEP, and FERC/NERC/CIP compliance. As well, being the eyes and ears for IBM account team.

Ameriprise Financial

July 2007 - April 2010

Lead, Information Security Operations Center

Lead Information Security Operations Center 24x7x365 team. Team duties included leadership of on and off-shore team, incident management, vulnerability assessment, threat and risk monitoring, mitigation, and Project Management. Personally responsible for AntiVirus environment (SEP and McAfee), and System based SOx compliance. Worked directly with infrastructure teams, both internal and external to reduce enterprise risk. Managed the rollout Windows Patches and Security tools, including ArcSight, Websense, and Vontu.

K-Force Professional Staffing

July 2006-July 2007

Systems Integrator / Infrastructure Project Manager

Consultant at US Bank. Specifically working on CISP/PCI and GLBA projects. Projects include rolling out tools to the enterprise such as Tripwire Enterprise, Vulnerability Assessment (Foundstone), McAfee ePolicy Orchestrator, and Portable Electronic Media tools to the enterprise. Security experience, skills, and expertise leveraged as a subject matter expert.

Target Corporation, Minneapolis MN

Feb 1997– April 2006

Security Project Manager/TA, Information Security and Compliance

Nov 2003 – April 2006

Worked within a team for creating the Information Security Program. This included gaining business and technology C-level approval of a comprehensive Information Security Policy, User Awareness Program and Customer Awareness Program.

Responsible for creating and managing the Security Readiness Review projects; creating a collaborative and cooperative working environment with developers and network architects to gain acceptance of the enterprise security infrastructure goals and standards. Worked within a team for creating the long-range strategy for an Enterprise Security Management program to encompass

Responsible for managing business relationships for Information Risk Management services, which include Information Security, Business Continuity, System Integration Controls, and Project Risk Management. Owned the Proxy Infrastructure within Information Security. Approved firewall rules changes. Rolled out vulnerability assessment tools to over 2000 systems for PCI, HIPPA, and SOX. Worked with platform owners on remediation. Maintained and monitored IPS and IDS. Security lead on Anti-spyware and anti-virus tools and issues. Worked on policies, and procedures. Co-lead Key Ceremonies and Encryption. Gave Information Security presentations to technical and client teams.

Manager, Network Services

Feb 2002- Nov 2003

Led the transition of three Voice support teams into one common team, as part of Network Services re-organization. Managed nine team members in the new team (Network Performance Group –Voice). Team responsibilities include HQ, Stores, and DCs Voice Move Add Changes, 2nd and 3rd level support calls, and implementation of engineering projects.

Project Manager, Network Services

Sept 2001- Feb 2002

Worked as Project Lead/Manager on major move projects within Network Services, specifically the move of 3500 staff members into the new Target Plaza South building. Managed two staff members. Participated in the Network Services on-call Manager rotation. Technical lead on Cisco VoIP POC, and deployment.

Project Manager, Change and Problem Management Services

Feb 2001- Aug 2001

Lead on major projects for the Client Support Center, specifically the implementation of Training/monitoring tool; used by all call centers. Work as on-call backup for team manager.

Manager, Client Server Operations

2000-2001

Managed sixteen support and operations team members, and team performance. Focused on service quality and employee development. Worked closely Technical/Project

Support Analyst(s) to effectively integrate support for new technologies. Created and maintained strong relationships with other IS partners and clients.

Analyst/Sr. Analyst, Client Server Operations

Feb 1997-2000

Handled high criticality and non-standard support issues, in addition to standard support workload in an NT4.0 sever/workstation environment, consisting of 750 and 15,000 systems respectively. As Senior Analyst, served the operations team as a mentor and trainer, which require included involvement in new technology projects, and new support locations.

Blue Cross Blue Shield, Eagan, MN

Sr. Support Analyst

1996-1997

Provide Second-level support for mixed desktop environment of Windows 3.X, and Mac OS 7.X, in a Novell 3.12 LAN ensuring compliance with Service Level agreements. Supervised second level support team. Provide adequate coverage for call volume.

Random Access, Minneapolis, MN

Technical Analyst

1994 – 1996

Contract hardware and software support to various clients, including US West, Blue Cross Blue Shield, and the City of Minneapolis.

Honeywell, Commercial Flight Systems, Coon Rapids MN

Support Specialist/student intern

1991-1993

Provided hardware and software installation and support for desktop and laptop systems, running Windows 3.x, DOS, and Mac OS 6.X. Had primary responsibility for the Macintosh network. Assisted with network cabling, punch downs, and new network room configurations.

TECHNICAL SKILLS

Certifications: Pursuing Certified Information Systems Security Professional (CISSP)

Operating Systems: Windows 9x, NT, 2000, XP, 2003, Vista, 2008 and 7, Novell, OS2, Mac OS6-OSX, UNIX (Solaris, AIX, RH Linux, Ubuntu), Cisco IOS,

Software: MS Office Suite, Visio, MS Project, ISS, nCricle, AirDefense, Symantic Protection Suite (SEP, SEE, and DLP), McAfee Total Protection for Endpoint, CA E-Trust Security Suite, BlackIce, Tripwire, VMware, Websense, Webwasher, GFI Scanner, Nessus, SQL, Oracle, Crystal Reports, Clarity...

Hardware: IBM-compatibles, Compaq, Dell, HP, IBM, and Sun servers. CheckPoint, RS6000, NetApp NetCache appliances, and all printers.

EDUCATION:

University of Minnesota, IT. Minneapolis, MN

1988 – 1993*

BSAEM (Aerospace Engineering and Mechanics). Emphasis in aerodynamics and design. (Official graduation 2001)

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Moorhead State University, Moorhead, MN
Pre-engineering Emphasis in design.

1986 – 1988

Personal:

Head Tae Kwon Do Instructor - 3rd Degree Black Belt Tae Kwon Do (WTF, Kukkiwon # 05082252). City of Blaine, Parks and Recreation (Total TKD).

Member of the ADA, and have been a participant in the DCCT/EDIC studies for over 26 years.

References Available upon Request